

FLAG OUTLET

www.flagoutlet.ca
www.flagpole.ca

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PRO RATED WARRANTY

Congratulations on your new flag! Did you know that Flag Outlet offers a pro-rated warranty for your flag? We are the only company that stands behind the quality of our flags with a warranty.

All nylon flags should last you one full year flying outside. However, due to circumstances beyond our control they can last less than that. Flag Outlet will repair your flag at no charge any time. You pay the shipping cost to return the flag to us, and we will pay the shipping for its return to you.

If we deem that your flag is not repairable, the following warranty conditions will apply.

Warranty Conditions:

- Pro-rated warranty based on one year life.
- Warranty is limited to maximum of 40% off the retail price for new flag.
- If you feel your flag needs to be replaced, mail in old flag (first phone).
- How Pro-rate warranty works: If you use the flag 9 months then return the flag, you get 25% off the regular retail price.
- **We reserve the right to deny warranty on claims made from flying the flag incorrectly as in placing flags too close to trees or buildings.**

Example:

- 1) Purchase 36"x72" Canada flag on January 1st
- 2) Order a replacement September 30th.
- 3) Your flag used is 272 days or 75% of the warranty life of one year.
- 4) You automatically receive 25% discount on the replacement

Your patronage is very important to us.

Signed
Heather Stone
General Manager

Flag Outlet is Western Canada's only flagpole manufacturer and Canada's finest supplier of flagpoles.